



Lumbermen's Finish Technology Limited Warranty



THIS WRITING CONTAINS THE ENTIRE AGREEMENT BETWEEN LUMBERMEN'S, INC. ("LUMBERMEN'S") AND THE CONSUMER PURCHASER FOR THE NANO-FINISH AND PRISMAGUARD FINISHING SYSTEMS WARRANTY. PURCHASERS, DEALERS, CONTRACTORS, APPLICATORS, OR DISTRIBUTORS OF LUMBERMEN'S PRODUCTS HAVE NO AUTHORITY TO GIVE WARRANTIES ON LUMBERMEN'S BEHALF THAT ARE DIFFERENT FROM OR EXCEED THOSE LISTED HEREIN. A CONSUMER PURCHASER SHOULD THEREFORE EXAMINE THIS LIMITED WARRANTY CAREFULLY. THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL CONSUMER PURCHASER AND THE ORIGINAL INSTALLATION POSITION. THIS LIMITED WARRANTY CANNOT BE ASSIGNED OR TRANSFERRED BY OPERATION OF LAW OR OTHERWISE AND SHALL NOT BE EXTENDED TO ANY SUBSEQUENT OWNERS OR REINSTALLATION.

LUMBERMEN'S NANO-FINISH PAINT FINISHES: Paint finishes utilizing Lumbermen's Nano-Finish on the door slab are warranted from the date of purchase against peeling, checking, flaking, or blistering for the following period from the date of purchase:

Original Single Family Residence Applications: Therma-Tru Classic-Craft®, Therma-Tru Fiber-Classic®, Smooth-Star®, Pulse™, Profies®- **10 year warranty.**

Original Non-Residential Applications¹: Door slab – **1 year warranty**; interior/exterior of the finished frame: Dura-Tech, Dura-Plast Frames—**3 year warranty.**

PRISMAGUARD BY LUMBERMEN'S STAIN FINISHES:

Stain finishes utilizing PrismaGuard by Lumbermen's on the door system, including door slab, sidelite, transom and other genuine Therma-Tru components, are warranted against peeling, checking, chalking, flaking, or blistering for the following period from the date of purchase:

Original Single Family Residence Applications: 10 year warranty.

Original Non-Residential Applications¹: 3 year warranty

For more information about PrismaGuard, please see www.thermatru.com.

The above warranties are only for the Nano-Finish and PrismaGuard Finishing System and the door upon which the finishing system is installed. See door manufacturers' written warranties. Colors are matched as closely as possible to our standards. The color chips used in color selection should be used as a guide only. Slight variation in color is considered normal.

If the finishes on the products sold fail and this warranty applies, the sole procedure for obtaining performance of the obligations of this warranty are as follows: if the consumer purchaser believes the finish as installed is defective, the consumer purchaser must contact the dealer from whom the product was purchased who will then contact Lumbermen's. If Lumbermen's determines, in its sole discretion, that the finish as installed does not conform to the limited warranties herein, the consumer purchaser's sole remedy and Lumbermen's sole obligation to consumer purchaser will be that Lumbermen's will either repair or reapply the finish on the affected product or component (COLOR AND GRAINING MATCHING NOT GUARANTEED) or refund consumer's purchase price (the lesser of the original product/component purchase price or the original computed list price). Lumbermen's reserves the right to discontinue or make changes in any of its products. If the product covered by this warranty is no longer available, Lumbermen's shall have the right to substitute a product that is of equal or lesser value; color and graining match of such replacement are not guaranteed. This Limited Warranty does NOT cover any of the following costs and expenses: (i) Labor for removing, reinstalling, refinishing product or other materials that are removed, reinstalled or refinished to repair or replace the product; (ii) shipping freight expenses to return the product to Lumbermen's; (iii) normal maintenance; (iv) consequential, special or indirect losses or damages of any kind; or (v) non-economic or economic loss, damage to property, loss of use, lost profits, or expenses for inconvenience. Repaired or replaced finishes are warranted only on the same terms and only for the remainder of the warranty period of the original finish feature.

All warranties are made subject to the proper use of the products. This warranty does not cover any damage resulting from: (i) improper installation of a product; (ii) modification, refurbishment or repair of the product or the finish on the product; (iii) neglect, abuse, or abnormal use; (iv) failure to perform recommended maintenance; or maintenance inconsistent with Lumbermen's care and maintenance recommendations; (v) minor scratches or minor visual imperfections outside the standard manufacturing and quality specification parameters; (vi) damages resulting from acts of God, lightning, fire, windstorms, earthquakes, wind-borne objects, coastal, applications; (vii) damage caused by freight carriers, private transportation, or any other means of transportation, handling or storage (including inadequate shelter or inadequate venting) occurring after initial shipping from Lumbermen's; (viii) strain applied to the unit by movement of the building, inadequate provision for expansion or contraction of framing members; (ix) other causes beyond the control of Lumbermen's or considered beyond reasonable, normal use; or (x) damages aggravated or worsened due to a failure to promptly take reasonable actions to mitigate any alleged damages. Finishes, whether paint or stain, can be affected by varying degrees of exposure to the weather and elements and should not be viewed as "maintenance free." You should follow recommended care and maintenance instructions, including regularly cleaning your door and applying a fresh coat of exterior grade high quality, low gloss urethane whenever you detect a change in original finish.

THE EXPRESS WARRANTIES SET FORTH HEREIN ARE THE ONLY WARRANTIES APPLICABLE TO NANO-FINISH AND PRISMAGUARD FINISHING SYSTEM AND ARE EXPRESSLY IN LIEU OF ANY OTHER WARRANTY EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LUMBERMEN'S SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFIT OR REVENUE. Some states do not allow for limitations on liability or warranties, so the above limitations may not apply to consumer purchaser.

Claims must be initiated promptly following your earliest awareness of a potential issues for which recovery is sought pursuant to this warranty. For assistance, please contact your supplying dealer. Any claim asserted under any provision of this warranty must be accompanied by a copy of the proof of purchase and the original packaging of the Nano-Finish or PrismaGuard Finishing System. The consumer purchaser should maintain these items in a safe and secure place.

16750695

¹ A Non-Residential Application is any structure where the product is installed that is not a single family residence or a home occupied by the original consumer purchaser; for example, a multi-unit residence, or any structure owned by a public or private corporation for profit or non-profit, an unincorporated association, or other business entity of any type recognized by law, a church, a school, or a governmental or public authority.